

Emergency Dispatch Service Interests of the Community

Identified at a public meeting held May 3, 2015
35 Community members in attendance

A. Governance & Control

Interest	Support at meeting
Local control	<i>unanimous</i>
To be involved in decisions that affect our community	<i>unanimous</i>
Local dispatch that can make use of local knowledge	<i>unanimous</i>
Retain the understanding from B.C. Ambulance about situation on Lasqueti	<i>unanimous</i>
Avoid intermediaries who may not understand the situation on Lasqueti	<i>unanimous - 1</i>
Ensure that the dispatch process involves appropriate training	<i>unanimous</i>
Takes advantage of our existing (local) infrastructure	<i>unanimous</i>
Not be tied into a contract that we can't get out of	<i>unanimous</i>
Equal of value and access for everyone on Lasqueti	<i>unanimous</i>
Dispatch service needs to recognize that people have no roads, water access only	<i>unanimous</i>
Retaining the character of the community	<i>unanimous</i>
Knowing what we are getting into/committing to	<i>unanimous</i>
Minimize follow-on implications and obligations	<i>unanimous</i>
Retain insurance coverage/mortgage (at least at current levels) for those who have it	<i>unanimous - 4</i>
Tax implications/costs (immediate and over time)	<i>unanimous</i>
Appropriateness of cost/benefits given Lasqueti situation	<i>unanimous</i>
Need to recognize that Lasqueti is willing to accept a higher level of risk	<i>unanimous</i>

B. Relations between Community and Fire Department

Interest	Support at meeting
Needs to be safe for first responders and firefighters	<i>unanimous</i>
Happy first responders and firefighters	<i>unanimous</i>
Broader questions about how to help LIVFD? Water supplies, etc? What is the best investment? Best areas to improve?	<i>unanimous</i>

C. Infrastructure

Interest	Support at meeting
Simplicity	<i>unanimous</i>
Minimal points of failure / Redundancy	<i>unanimous</i>
Don't want to be dependent on Vancouver/Victoria etc (e.g. storm, earthquake, or too busy)	<i>unanimous</i>
Local repairability	<i>unanimous</i>
Future-proof/upgradable/not a dead end/resilient to technology changes and changes in needs	<i>unanimous</i>
Not invest in old analogue system that will need to be replaced	<i>unanimous</i>
Get better telephone system - Improve reliability of landlines or cellular coverage. PRRD should help us get reliable service	<i>unanimous</i>
Locate people accurately/effectively (e.g. GPS)	<i>unanimous</i>

D. Disasters

Interest	Support at meeting
Being local helps with disaster scenarios	<i>unanimous</i>
Earthquake, helps being self-reliant	<i>unanimous</i>
Not wanting to be dependent on systems that will not function in the event of a disaster	<i>unanimous</i>

E. Usability - User-Friendly

Interest	Support at meeting
Easy to use and understand	<i>unanimous</i>
Way for people to know they are doing the right thing	<i>unanimous</i>
Feedback when successful dispatch	<i>unanimous</i>
One point of contact (One phone number)	<i>unanimous - 4</i>
Easier than remembering a phone number (One button to press?)	<i>unanimous</i>
Ability to be used by all the different groups of stakeholders	<i>unanimous</i>
Able to work for people who have difficulty remembering a long number (children, elderly)	<i>unanimous</i>
Able to be used by people who visit Lasqueti	<i>unanimous</i>

Groups to consider in community:

Elderly

Children

New residents

Long-time residents

Visitors

Temporary residents

Renters

Land owners